

ATTENTION

FORM MUST INCLUDE A DETAILED PROBLEM DESCRIPTION AND BE SUBMITTED FOR RGA APPROVAL PRIOR TO SHIPPING UNIT TO OZARK BIOMEDICAL FOR SERVICE.

IF REQUESTING SERVICE FOR MULTIPLE UNITS, EACH UNIT MUST BE ASSIGNED A SEPARATE RGA NUMBER.

FAX/EMAIL COMPLETED TO CUSTOMER SERVICE TO RECEIVE AN RGA NUMBER.

CUSTOMER SERVICE CONTACT:

FAX: 501-882-2122

EMAIL: SALES@OZARKBIOMEDICAL.COM

Ozark Biomedical, LLC

EQUIPMENT REPAIR REQUEST

1001 Commerce PL Ph # 800.457.7576
Beebe, AR 72012 Fax # 501.882.2122
Email:sales@ozarkbiomedical.com
Web Site: www.ozarkbiomedical.com

P.O. No.	APPROVED BY:	Date
Please include PO# for all flat rate repairs. If not a flat rate repair an estimate will be provided.		

****The Equipment must be decontaminated!! Any equipment received at Ozark's facility deemed contaminated will result in \$450.00 charge or your unit will be shipped back and you will be responsible for the shipping charges!!**

Name _____ CONF. EMAIL _____
Phone# _____ FAX # _____

BILL TO: _____
SHIP TO: _____

INSTRUMENT: _____ SERIAL # _____

PROBLEM DESCRIPTION: _____

Is This A Warranty Repair? Yes No

SHIP MY CENTRIFUGE BACK TO ME VIA: NEXT DAY _____ 2 DAY _____ GROUND _____ FREIGHT _____

SHIP USING MY SHIP ACCT # _____

DECONTAMINATION DATE: _____ DECONTAMINATION METHOD: _____

UPON RECEIVING THIS COMPLETED FORM VIA FAX AN RGA# WILL BE ISSUED FOR THE RETURN OF YOUR CENTRIFUGE! FAX COMPLETED FORM TO: 501-882-2122 IF YOU WOULD LIKE YOUR RGA # SENT VIA TXT PLEASE ADD YOUR CELL # HERE