

ATTENTION

A COMPLETED RGA / DECONTAMINATION FORM, INCLUDING A DETAILED PROBLEM DESCRIPTION, MUST BE SUBMITTED TO OZARK BIOMEDICAL'S CUSTOMER SERVICE FOR RGA APPROVAL PRIOR TO SHIPPING UNIT TO OZARK BIOMEDICAL FOR SERVICE.

ANY UNIT SENT TO OZARK BIOMEDICAL WITHOUT RECEIVING AN RGA# FROM CUSTOMER SERVICE WILL BE ASSESSED A \$450.00 DECONTAMINATION FEE.

IF REQUESTING SERVICE FOR MULTIPLE UNITS, EACH UNIT MUST BE ASSIGNED A SEPARATE RGA NUMBER.

FAX/EMAIL COMPLETED TO CUSTOMER SERVICE TO RECEIVE AN RGA NUMBER.

CUSTOMER SERVICE CONTACT:

FAX: 501-882-2122

EMAIL: SALES@OZARKBIOMEDICAL.COM

Ozark Biomedical, LLC

EQUIPMENT REPAIR REQUEST

1001 Commerce PL Ph # 800.457.7576
Beebe, AR 72012 Fax # 501.882.2122
Email:sales@ozarkbiomedical.com
Web Site: www.ozarkbiomedical.com

P.O. No.	APPROVED BY:	Date
Please include PO# for all flat rate repairs. If not a flat rate repair an estimate will be provided.		

****The Equipment must be decontaminated!! Any equipment received at Ozark's facility deemed contaminated will result in \$450.00 charge or your unit will be shipped back and you will be responsible for the shipping charges!!**

Name _____ CONF. EMAIL _____
Phone# _____ FAX # _____

BILL TO: _____
SHIP TO: _____

INSTRUMENT: _____ SERIAL # _____

PROBLEM DESCRIPTION: _____

Is This A Warranty Repair? Yes No

SHIP MY CENTRIFUGE BACK TO ME VIA: NEXT DAY _____ 2 DAY _____ GROUND _____ FREIGHT _____

SHIP USING MY SHIP ACCT # _____

DECONTAMINATION DATE: _____ DECONTAMINATION METHOD: _____

UPON RECEIVING THIS COMPLETED FORM VIA FAX AN RGA# WILL BE ISSUED FOR THE RETURN OF YOUR CENTRIFUGE! FAX COMPLETED FORM TO: 501-882-2122 IF YOU WOULD LIKE YOUR RGA # SENT VIA TXT PLEASE ADD YOUR CELL # HERE
