

# Ozark Biomedical

1001 Commerce Place

Beebe, AR 72012

USA

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Phone 800-457-7576

Fax 501-882-2122

## Returned Cores after 15 days

1-7-2010

Once a core charge is assessed, you will only receive a partial credit for your core as follows:

Core returned in 30 to 60 days will receive a credit equal to 50% of core charge.

Cores returned in 60 to 90 days will receive a credit equal to 25% of core charge.

After 90 days, no credit will be issued for a returned core.

If a credit card was used to purchase an item, and results in a core charge, the purchasing credit card will be automatically charged the core charge amount. The Core Charge is the difference between our price and full list price. Core charges are due upon receipt and unpaid core charges will result in a hold on future orders.

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Core Charge Policy

Parts sold on exchange basis not returned within 15 days or are deemed unrepairable are subject to a core charge.

1. Customer is notified 15 days after original invoice date of possible core charge.
2. Customer is invoiced core charge fee 30 days after original invoice date.
3. If a credit card was used to purchase an item and results in a core charge, the purchasing credit card will be automatically charged the core charge amount 45 days after original invoice date.

The core charge is the difference between our price and full list price. Your help in returning items on time is greatly appreciated! Returned parts are subject to a 30% restocking fee. All items shipped are US manufactured (Country of Origin)

F7.5.1.1 Rev 1.2